

## **Compliance action taken for childcare provision**

Ref: 2583636/4561152

Date: 21 October 2020

### **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 20 August 2020, the provider notified us about a significant incident. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of any significant events. On 16 September 2020, we carried out a regulatory visit. We found that the provider was not meeting some of the requirements. We issued actions for the provider to take. The provider will be able to give parents further information about this.

Actions needed by 7 October 2020:

ensure that all leaders and staff have an up to date knowledge of safeguarding issues and can act in a timely and appropriate way, in particular, if there is an allegation against a staff member

improve staffing arrangements to make sure that sufficient staff are consistently available to meet children's needs throughout the day

implement a robust and effective system for the support, coaching and training of staff, to ensure they are fully supported to understand their roles and responsibilities.

We monitored the provider's response to ensure the actions were successfully completed. We found that the provider had improved the procedures for managing allegations against staff to ensure appropriate action is taken. They had recruited additional staff to make sure sufficient staff are available and improved the system for supporting and developing staff practice. We are satisfied the provider has met the safeguarding and welfare actions raised.

Additionally, on 5 October 2020, we received a new concern that the provider was not meeting some of the requirements. On 19 October 2020 we carried out a regulatory visit. We found the provider was not meeting some of the requirements and had taken action to put this right. The action taken included making sure a robust policy for the use of mobile

phones is in place. The provider will be able to give parents further information about this.

The provider is still registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).