

Compliance action taken for childcare provision

Ref: 109842/4545693

Date: 24 September 2020

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 12 November 2019, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be inadequate. The inspection report sets out the actions the provider was asked to take to meet the requirements.

On 21 September 2020, while routine inspections were suspended, we carried out an interim visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions, raised at their last inspection.

We found the provider had met some of the safeguarding and welfare actions but not others. There were also further breaches in requirements. The provider has addressed the weaknesses for staff suitability, children accessing technology safety and staff supervision. For example, they have systems in place to ensure all those working with children have gone through the required vetting checks. Those staff now also have supervisions in place to support their professional development. The provider has ensured that effective safety measures are in place to protect the children when using technology resources. The provider has not taken sufficient steps to address the weaknesses found in regard to children's medical needs.

We have therefore served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 20 October 2020:

ensure managers and staff know and understand the local Safeguarding Children Partnership (LSCP) procedures, detailed in the policies, which must be followed in the event of a referral being made for a child and the procedure to follow if an allegation of harm is made about an adult caring for the children

ensure that staff are provided with appropriate training and support for them to fulfil their roles and responsibilities, with particular regard to effectively safeguarding children and understanding whistleblowing procedures

ensure effective systems are in place to review information provided by parents regarding children's individual health care needs and sufficient steps are put in place to manage these as a result

implement appropriate risk assessments to ensure children's individual health care needs are supported, to minimise risk to children's health and to ensure staff know how to respond should a medical emergency occur.

We conducted an unannounced visit to the pre-school on 22 October 2020 to monitor the action taken by the provider. We found that the provider had taken sufficient steps to meet the actions. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.