

Compliance action taken for childcare provision

Ref: EY430947/4552089

Date: 19 October 2020

Summary of outcome

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 7 August 2020, an outside agency provided information to Ofsted. On 11 August 2020, the provider notified us that they were working with outside agencies. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

On 8 September 2020, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 29 September 2020:

- ensure all staff have a secure knowledge and understanding of the safeguarding policy and procedure, in particular, the referral process where there are concerns about children's welfare or allegations against staff and that staff are able to put this into practice to safeguard children promptly
- ensure all staff have a secure knowledge and understanding of wider safeguarding matters, including the 'Prevent' duty.

On 30 September 2020, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions, raised at their last visit. We found that the provider had met some of the safeguarding and welfare actions but not others. The provider has supported staff to develop a good knowledge and understanding of

wider safeguarding issues and referral processes relating to allegations. We are satisfied the provider has met those aspects of the safeguarding and welfare actions raised. However, the provider has not ensured that staff have a fully confident knowledge of referral processes outside of the setting if they should have concerns about a child's welfare. We have therefore served a welfare requirements notice. This is a legal notice that requires the provider to take the action below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 14 October 2020:

- ensure all staff gain and maintain a good knowledge and understanding of the safeguarding policy and procedure, in particular, the referral process where there are concerns about children's welfare, so that staff are able to put this into practice to safeguard children promptly.

On 16 October 2020, we carried out a further regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare action, raised at their last visit. We found that the provider had updated information, including their safeguarding policy about referral processes and shared this with staff. In addition, staff had improved their knowledge and were found to have a secure understanding of referral processes outside of the setting, if they should have concerns about children's welfare. We are satisfied the provider has met the safeguarding and welfare action raised. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.