

Compliance action taken for childcare provision

Ref: 2564952/4569798

Date: 13 October 2020

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 4 September 2020, the provider notified us of an accidental injury to a child and concerns relating to staff conduct. The notification means that the provider met their legal responsibility, as set out in the Statutory framework for the early years foundation stage, to notify Ofsted of any significant event which is likely to affect the suitability of the early years provider or any person who cares for, or is in regular contact with, children on the premises.

On 25 September 2020, we carried out a regulatory telephone call. We found that the provider had liaised with other agencies and had implemented safeguarding procedures as is appropriate. We also found that the provider had identified areas where requirements had not been met, and that they had taken action to put this right to help prevent a re-occurrence. The provider will be able to give parents further information about this.

Action taken by the provider in response to the incident was to:

- refresh all staff's understanding of expected procedures for handling and serving hot food, and increase measures which help leaders to monitor the implementation of these procedures (Staff qualifications, training, support and skills)

- review the risk assessment relating to the provision of hot food in the baby room, and make changes to the organisation of space to help ensure that hot solid and liquid food is

not accessible to children (Risk assessment).

We were satisfied with the action taken by the provider. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.