

## **Complaint about childcare provision**

Ref: EY315703/4549414

Date: 2 October 2020

### **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 30 July 2020 we received concerns that this provider was not meeting some of these requirements. We found that the provider was meeting the requirements raised in the concerns. However, we found that the childminder had not met the action set at their last inspection. We have therefore served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out.

Action required:

complete an appropriate paediatric first-aid course by 30 October 2020.

The provider chose to resign her registration prior to the due date of the welfare requirements notice. The provider is no longer registered with Ofsted.

### **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).

