

Complaint about childcare provision

Ref: EY428579/4579858

Date: 30 September 2020

Summary of outcome

Early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, (EYFS) which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 18 September 2020, we received concerns that this provider was not meeting some of these requirements. We conducted a regulatory visit to the setting to discuss our concerns. We were satisfied at this visit that the provider had already planned to address identified weaknesses in knowledge and understanding about when and how to make appropriate referrals to the disclosure and barring service. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).