

## **Compliance action taken for childcare provision**

Ref: EY551890/4547129

Date: 4 September 2020

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 30 July 2020, the provider notified us of a safeguarding concern, including the safety of premises, child supervision and risk assessments. The notification means that the provider met their legal responsibility as set out in the 'Statutory framework for the early years foundation stage' to notify Ofsted of a serious incident. On 6 August 2020 we conducted an unannounced visit to the setting. We found that the provider had taken prompt action to address the safety of the premises, child supervision and risk assessments. However, we have served a notice to improve. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed:

improve the arrangements for the key-person system, including enhancing staff communication with each other, to help ensure that the care is tailored to children's individual needs and to promote a successful two-way flow of information with parents, by 2 September 2020

ensure the correct certificate of registration is displayed at the setting, by 2 September 2020

On 1 September 2020 we received a written response from the provider. We found that they had taken the appropriate action to ensure that the correct certificate of registration was displayed at the setting. However, the provider did not demonstrate a secure understanding of the key-person requirement to meet the action set. Therefore, we have served a further notice to improve that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed:

improve knowledge and understanding of key-person system and the role of the key person to help ensure that the care is tailored to children's individual needs and to promote a successful two-way flow of information with parents, by 25 September 2020

On 17 September 2020 we received a written response from the provider. We found that they had taken sufficient action to meet the notice to improve, with regard to the key-

person system.

The provider is still registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).