

## **Compliance action taken for childcare provision**

Ref: 254587/4545559

Date: 21 September 2020

### **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 27 January 2020, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be inadequate. The inspection report sets out the actions the provider was asked to take to meet the requirements.

On 14 September 2020, while routine inspections were suspended, we carried out an interim visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions, raised at their last inspection.

We found that the manager and staff have improved their knowledge and understanding of child protection. Staff know the signs and symptoms which may indicate that there are concerns about a child's welfare. The manager and staff know the correct action to take should they have concerns about a child. Staff know how to recognise any inappropriate behaviours from staff towards children and they know how to report any concerns about this. They are also aware of the action they can take if their concerns are not appropriately shared to other agencies. Staff are aware that children could be exposed to extreme views and behaviour. They know the signs to look out for and how to share these concerns, so that appropriate action can be taken. Staff have attended behaviour training to help them support children. They look out for cues from children as they play and adapt routines to meet children's needs. Staff benefit from tailored one to one meetings with their manager and they get the opportunity to talk about children in their care. Training and staff

knowledge are also discussed so that any gaps can be addressed.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).