

Complaint about childcare provision

Ref: 219931/4441566

Date: 18 September 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 31 January 2020 we received information that raised concerns that this provider was not meeting some of these requirements. We visited the provider unannounced on 14 September 2020 to discuss the concerns.

We found the provider had failed to notify Ofsted of changes to the committee, which is a requirement of their registration.

On this occasion we took no further action because we believe the provider will notify Ofsted of any future changes. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).