

Compliance action taken for childcare provision

Ref: 2555113/4570478

Date: 16 September 2020

Summary of outcome

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 7 September 2020, the provider notified us that staff had not noticed a child was missing. The notification means that the provider met their legal responsibility as set out in the 'Statutory framework for the early years foundation stage' to notify Ofsted of significant events. We have served a notice to improve that requires the provider to take the actions below within the timescales set out.

Actions to be met by 25 September 2020

ensure the arrangements for staff supervision identify solutions to address issues as they arise

ensure an effective key person system is in place to help every child's care is tailored to meet their individual needs

ensure children are effectively supervised and must always be within sight and hearing of staff.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance

[action-by-ofsted.](#)