

Complaint about childcare provision

Ref: EY449315/4565947

Date: 14 September 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework-2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 31 July 2020, we received concerns that this provider was not meeting some of these requirements. We visited the provider on 8 September 2020 and spoke to members of the management team about the concerns. We also discussed a number of notifications made by the provider over the past year. These notifications mean that the provider met their legal responsibility as set out in the 'Statutory framework for the early years foundation stage' to notify Ofsted of significant events. Although some breaches to requirements were identified during the visit, the provider had already taken action to address these. As a result, no further action was taken. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).