

Complaint about childcare provision

Ref: 322684/4550054

Date: 10 September 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 21 July 2020, we received concerns that this childminder was not meeting some of these requirements.

On 10 August 2020, we telephoned the childminder to discuss these concerns. We found that the childminder had failed to notify Ofsted of a significant event. We discussed this breach with the childminder and acknowledge that she had overlooked the requirement to notify Ofsted. We are satisfied there was no intent to deceive Ofsted. The provider will be able to give parents further information about this matter. The childminder remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).