

The rework

2542024

Proactive Care

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home provides care and accommodation for up to two children and young people who may have emotional and/or behavioural difficulties.

The home is managed by a private company and there is a qualified registered manager.

Inspection date: 13 August 2020

This monitoring visit

On 13 August 2020, a monitoring visit was undertaken to consider the action the provider had taken to meet the steps under compliance notice 12, the protection of children standard, and compliance notice 13, the leadership and management standard.

The provider has taken steps to meet the compliance notice under regulation 12. Risk assessments are up to date and include all known risks. The risk assessment includes strategies that staff are expected to follow to reduce all known risks for the child. Review dates are in place although staff are now using documents as live reports. This will ensure that they are updated as incidents occur and that the assessments are current and up to date.

The staff have completed direct work with the child. This work addresses numerous areas to help the child keep safe. For example, it covers bullying and knife crime.

The inspector observed how a missing-from-home incident on 27 July 2020 was appropriately and safely managed by staff. This demonstrates that staff understand their roles and responsibilities in keeping the child safe. Furthermore, staff have had safeguarding training since the previous monitoring visit. Staff told the inspector that this was helpful. This training has helped staff fulfil their roles.

The inspectors considered the action taken by the provider to meet the steps under compliance notice 13, the leadership and management standard.

Since the previous monitoring visit, the registered manager has reviewed documentation in the home. This has led to improved monitoring systems that enable the manager to effectively review children's care. The inspectors viewed these at the visit. These systems help the manager to evaluate children's care to help children reach their full potential.

Staff spoken to demonstrated that they have the knowledge, skills and competence to meet the child's needs. Staff told the inspector that recent training in safeguarding and care planning has helped them in their roles. Staff have also had supervision, and this focused on the experiences of children and any training or changes in practice that are required for staff. Staff confirmed that supervision is a useful supportive process.

The registered manager leads the home in line with the statement of purpose.

Therefore, the inspectors found that the compliance notices under regulation 12 and regulation 13 have been met. The requirements were not considered at this visit.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
19/02/2020	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on—</p> <p>mutual respect and trust;</p> <p>an understanding about acceptable behaviour; and</p> <p>positive responses to other children and adults.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>meet each child's behavioural and emotional needs, as set out in the child's relevant plans;</p> <p>help each child to develop socially aware behaviour;</p> <p>encourage each child to take responsibility for the child's behaviour, in accordance with the child's age and understanding;</p> <p>help each child to develop and practise skills to resolve conflicts positively and without harm to anyone;</p> <p>communicate to each child expectations about the child's behaviour and ensure that the child understands those expectations in accordance with the child's age and understanding;</p> <p>help each child to understand, in a way that is appropriate according to the child's age and understanding, personal, sexual and social relationships, and how those relationships can be supportive or harmful;</p>	31/10/2020

<p>help each child to develop the understanding and skills to recognise or withdraw from a damaging, exploitative or harmful relationship;</p> <p>strive to gain each child's respect and trust;</p> <p>understand how children's previous experiences and present emotions can be communicated through behaviour and have the competence and skills to interpret these and develop positive relationships with children;</p> <p>are provided with supervision and support to enable them to understand and manage their own feelings and responses to the behaviour and emotions of children, and to help children to do the same;</p> <p>de-escalate confrontations with or between children, or potentially violent behaviour by children;</p> <p>understand and communicate to children that bullying is unacceptable; and</p> <p>have the skills to recognise incidents or indications of bullying and how to deal with them.</p> <p>(Regulation 11 (a)(b)(c) (2)(a)(i)(ii)(iii)(iv)(v)(vi)(vii)(viii)(ix)(x)(xi)(xii)(xiii))</p>	
<p>The care planning standard is that children—</p> <p>receive effectively planned care in or through the children's home; and</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose.</p> <p>(Regulation 14 (1)(a)(b)(2)(a))</p>	31/10/2020
<p>Schedule 4 sets out the other information that the registered person must keep in relation to a children's home.</p> <p>The registered person must—</p> <p>maintain in the home the records in Schedule 4;</p> <p>ensure that the records are kept up to date.</p>	31/10/2020

(Regulation 37 (1)(2)(a)(b))

In particular, ensure that the records include a copy of the staff duty roster of persons working at the home, a record of the actual rotas worked, and a record of any person who works at any time at the home.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2542024

Provision sub-type: Children's home

Registered provider: Proactive Care

Registered provider address: 2 The Chase, Bolton, Lancashire BL1 5HL

Responsible individual: Ashley O'Leary-Jones

Registered manager: Anita Elms

Inspectors

Catherine Fargin, social care inspector

Michelle Edge, social care regulatory inspection manager

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