

Complaint about childcare provision

Ref: 122618/4559125

Date: 25 August 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at

www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 17 August 2020, we received concerns that the provider was not meeting the requirements. We conducted an unannounced visit on 25 August 2020 where we issued them with a notice to improve to improve that requires the provider to take the action below within the timescale set out. The provider will be able to give parents further information about this.

Actions required:

make sure that all reasonable steps are taken to ensure the safety of children and staff in the event of a fire or emergency, that all staff understand the evacuation procedures and that all fire safety legislation is complied with, by 8 September 2020,

make sure that risk assessments clearly identify and minimise hazards to ensure that children are not exposed to risks, specifically regarding the new fencing in the outdoor area, by 8 September 2020.

The provider took appropriate action to meet the requirements and remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).

