

Complaint about childcare provision

Ref: EY549295/4561030

Date: 2 September 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 13th August 2020 we received concerns that this provider was not meeting some of these requirements. On 26th August we discussed the concerns with the provider and found that they had failed to meet the requirement relating to 'notifying Ofsted' but have since taken action to ensure compliance with the related requirement in the future. We are satisfied with the steps taken by the provider, therefore it has not been necessary for Ofsted to take any further action. The provider will be able to give parents further information about this.

The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).