

Complaint about childcare provision

Ref: 2502941/4465525

Date: 25 August 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 27 February 2020, we received concerns that this provider was not meeting some of these requirements.

We found that, on one occasion, the provider had not followed their safeguarding procedures as they had not reported a concern about a potential safeguarding allegation regarding a member of staff at the setting.

We are satisfied however, that the provider has confirmed their understanding to report any safeguarding allegations in the future. Therefore, Ofsted did not take any further action in relation to this matter and the provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).