

# 1258386

## **Parkview Care (Broadstairs) Limited**

Monitoring visit

Inspected under the social care common inspection framework

### **Information about this children's home**

A private company operates this children's home. It is registered to accommodate up to three children who exhibit social, emotional and/or behavioural difficulties. The statement of purpose states that the home cares for children between the ages of eight and 17 years old.

The home has been without a registered manager since 7 November 2019.

**Inspection date:** 5 August 2020

### **This monitoring visit**

This children's home was judged declined in effectiveness at the interim inspection on 20 February 2020.

On 24 March 2020, a notice of decision was issued with an additional condition of registration. This required the provider to give three months' notice to Ofsted of its intention to admit further children into the home. Ofsted removed this condition on 10 June 2020.

A remote monitoring visit was conducted on 29 April 2020 in accordance with Ofsted's guidance on COVID-19 (coronavirus) restrictions. A separate report is available for this visit. Two requirements were made in relation to safeguarding policy and practice.

This monitoring visit was conducted on site to review the: leadership and management arrangement; the admission of a new child into the home; the approach to safeguarding, and the skills and experience of staff. This visit was conducted in accordance with Ofsted's guidance on COVID-19 restrictions.

The home has had another period of management instability. The senior leadership team has amended business development plans, so it can retain key people in this

home, with the intention to bring about the needed stability in leadership and management. Leaders are in the early stages of forming management development plans for existing staff to progress to management positions. The current deputy manager is now undertaking the relevant management qualification. The current manager is using monitoring tools to ensure the home operates in accordance with regulations and best practice. However, he has not yet submitted an application to register with Ofsted.

Placement planning has improved. Staff identify the key risks for children and have the necessary control measures in place. Staff demonstrate that they know the plans and apply these in practice. Key staff say they have learned lessons from the placement breakdowns. They have amended the impact risk-assessment tool. This is yet to be tested in practice.

Senior leaders have revised the safeguarding policy. This now provides for the prompt referral of an allegation to the relevant authority. The current manager and staff demonstrate a clear understanding of what to do in various safeguarding scenarios. Staff who are responsible for safeguarding have learned lessons from the previous internal safeguarding investigation that was poor quality.

Staff keep children safe. For example, they take advice from a health professional if a young person refuses to take medication. Staff agree protocols to manage future incidents thereby keeping the children as safe as possible. Staff ask the children to agree a contract on what is safe and reasonable use of smartphones. Children are happy to agree this and can enjoy the safe use of their phone with minimal staff intervention.

Staff have completed the relevant training, so they can meet the aims and objectives in the statement of purpose. There are enough staff on duty at any one time. New and inexperienced staff benefit from the spread of expertise within the staff team, to guide them in supporting the children. This is sufficient for the current cohort of children living in the home.

The necessary mechanisms are in place to provide for the proper oversight of physical interventions when the manager is involved. The responsible individual applies this in practice.

Staff have been successful in working with others. One example is negotiating with a school for a child to take a packed lunch when the school policy was that students could not bring in their own lunch. Staff have ensured that the children have continued their education in the home during the COVID-19 pandemic.

Staff speak highly of the wider team, citing that morale is high, communication is good and that they all work together to meet the needs of the children. New staff comment positively about the teamwork here, based on their poorer experiences in other settings.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
20/02/2020	Interim	Declined in effectiveness
17/12/2019	Full	Requires improvement to be good
21/06/2018	Full	Requires improvement to be good
22/03/2018	Full	Good

## **Information about this inspection**

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## **Children's home details**

**Unique reference number:** 1258386

**Provision sub-type:** Children's home

**Registered provider:** Parkview Care (Broadstairs) Limited

**Registered provider address:** The Brentano Suite, Parkview Care, 915 High Road, London, Barnet N12 8QJ

**Responsible individual:** Beth Massey

**Registered manager:** Post vacant

## **Inspector**

Keith Riley, social care inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email [enquiries@ofsted.gov.uk](mailto:enquiries@ofsted.gov.uk).

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit <http://www.nationalarchives.gov.uk/doc/open-government-licence>, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: [psi@nationalarchives.gsi.gov.uk](mailto:psi@nationalarchives.gsi.gov.uk).

This publication is available at <http://reports.ofsted.gov.uk/>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate  
Store Street  
Manchester  
M1 2WD

T: 0300 123 1231  
Textphone: 0161 618 8524  
E: [enquiries@ofsted.gov.uk](mailto:enquiries@ofsted.gov.uk)  
W: <http://www.gov.uk/ofsted>

© Crown copyright 2020