

Complaint about childcare provision

Ref: EY404409/4531977

Date: 20 July 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework-2.

If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 1 July 2020 we received concerns that this provider was not meeting some of these requirements.

We have served a notice to improve. This notice requires the provider to take the actions below within the timescale set out. The provider will be able to give parents further information about this. We found that the provider had failed to notify us of a significant event that may impact on the suitability of a person living or working on the premises. This is a requirement of registration. We took no further action as the provider is now clear on this requirement should she need to notify Ofsted in the future.

Actions needed by 28 July 2020:

submit the appropriate documentation to Ofsted for every person living or working at the setting over the age of 16, in order for appropriate suitability checks to be carried out.

The provider now understands her responsibilities to notify Ofsted of any changes to persons living or working on the premises.

The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).