

## **Compliance action taken for childcare provision**

Ref: EY559741/4430242

Date: 6 August 2020

### **Summary of outcome**

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 10 January 2020, we received concerns that this provider was not meeting some of these requirements. We conducted an inspection on 20 January 2020 and served a Welfare Requirement Notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Action needed by 5 February 2020

ensure that all staff are trained to understand the safeguarding policy and procedure, in order for them to be able to confidently identify and respond to possible signs of abuse or neglect and in the event of any allegations being made against a member of staff

ensure that the premises are fit for purpose and meet health and safety legislation

take reasonable steps to ensure the safety of children, staff and others on the premises, with regard to infestations of rodents

ensure that staffing arrangements meet the needs of the children and ensure their safety

ensure that there is a named deputy in place, who is able to manage the setting effectively in the manager's absences

ensure that the key person system is effective in meeting the learning and care needs of all children consistently

provide support and coaching for staff to improve their interactions with children and develop their personal effectiveness in promoting the interests of children, their safety and well-being.

We visited the provider on 24 January 2020 and 11 February 2020. We were not satisfied with all of the action taken by the provider. We served a further Welfare Requirement Notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

The provider is still registered with Ofsted.

Action needed by 28 February 2020

ensure that there is a named deputy in place, who is able to manage the setting effectively in the manager's absences

ensure that the key person system is effective in meeting the learning and care needs of all children consistently

improve staff supervision to ensure they receive effective coaching and support to raise the quality of teaching to a consistently good level.

We are satisfied with the action taken by the provider.