

2563818

Reflexion Care Group Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a private company and is registered for three young people. The home provides care for young people who have had adverse childhood experiences that have led to associated trauma and presenting complex behaviours.

The home was registered with Ofsted in January 2020.

Inspection date: 9 July 2020

This monitoring visit

A monitoring inspection was conducted remotely on 30 June 2020 in response to information received by Ofsted, which raised concerns about the safety of a child. A compliance notice in relation to regulation 12 and two requirements were issued following the inspection.

The purpose of this monitoring inspection was to review the action taken by the provider to meet the compliance notice. Due to the COVID-19 (coronavirus) pandemic, Ofsted did not physically visit the home. The inspector gathered evidence in several different ways, including talking to the responsible individual and the registered manager. The registered manager also provided electronic documents for the inspector to review.

At this monitoring visit, the inspector found that the compliance notice has been met.

Swift action has been taken to put in place additional resources to enable staff to respond to a child's risks and vulnerabilities. Managers have immediately brought in waking night staff who have been able to carry out health and well-being checks throughout the night.

Managers have continued to work closely with the child's placing authority and attended all essential multi-agency meetings. This interaction has enabled staff to advocate for the child's wishes. This is something that the child has thanked the staff for. This child-centred support means that the child now has an agreed plan with a clear way forward, which has considered the child's wishes and feelings.

There has been a decrease in the child's risk-taking behaviour at night to a level that waking night staff are no longer considered to be required. The responsible individual and the registered manager recognise the importance of keeping all actions under review to take into account the child's vulnerabilities.

The requirements raised at the monitoring inspection were not reviewed during this inspection. These will be considered at a future inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
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There has been no full inspection of this home since registration.		
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What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure— that staff—</p> <p>assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child.</p> <p>(Regulation 12 (1)(2)(a)(i))</p>	09/08/2020
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm.</p> <p>(Regulation 12 (1)(2)(b))</p>	09/07/2020
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—</p> <p>helps children aspire to fulfil their potential; and promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p>	09/08/2020

<p>ensure that staff have the experience, qualifications and skills to meet the needs of each child;</p> <p>use monitoring and review systems to make continuous improvements in the quality of care provided in the home.</p> <p>(Regulation 13 (1)(a)(b)(2)(c)(h))</p>	
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Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2563818

Provision sub-type: N/a

Registered provider: Reflexion Care Group Limited

Registered provider address: Reflexion Care Group Ltd, Black Birches, Hadnall, Shrewsbury, Shropshire SY4 3DH

Responsible individual: David Roach

Registered manager: Lee Beardmore

Inspector

Karen Gillingwater, social care inspector

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