

1267650

Keys NHCC Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

Ofsted is aware of the challenges that COVID-19 (coronavirus) is currently posing to those we regulate. During this visit, the inspector took into consideration the impact of any measures being taken to slow the spread of COVID-19 by the home. This has included the effect these have had on staffing arrangements and the current attendance of the children and young people.

The home is run by a private organisation and is registered to provide care and accommodation for up to three children or young people who have emotional and/or behavioural difficulties.

The manager has been registered with Ofsted since 2018 and is suitably qualified.

Inspection date: 10 July 2020

This monitoring visit

This monitoring visit was undertaken to address concerns raised through the independent visitor's report. The visitor noted that risk assessments relating to matching considerations and bullying between the children did not safeguard and promote their well-being. The inspector subsequently found no breaches in regulation.

Admissions to the home are well planned, and risk assessments are thorough. All known areas of risk are evaluated and sufficiently assessed. This helps to keep the children and young people increasingly safe.

The manager accepts that there have been issues with bullying. As a result, she introduced positive strategies to educate and promote safety with the children and young people. For example, an anti-bullying workshop, a proactive risk assessment

and regular key-worker sessions took place. A multi-agency approach supported the reduction and management of incidents with additional support directly from the police when required. This helped the children and young people understand the legal aspects of keeping themselves increasingly safe.

Some of the children and young people have successfully moved on in accordance with their care plans. As a result, the remaining children and young people are now experiencing a more settled home environment.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
07/01/2020	Interim	Sustained effectiveness
08/10/2019	Full	Requires improvement to be good
14/03/2019	Interim	Improved effectiveness
11/07/2018	Full	Good

Information about this inspection

The purpose of this visit was to address safeguarding concerns raised through the external independent visitor's report.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1267650

Provision sub-type: Children's home

Registered provider: Keys NHCC Limited

Registered provider address: Maybrook House, 2nd Floor, Queensway, Halesowen, Worcestershire B63 4AH

Responsible individual: Janet Porter

Registered manager: Nicola Dick

Inspector

Michael Dack, social care inspector

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