

Complaint about childcare provision

Ref: EY279320/4533846

Date: 27 July 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 3 July 2020 we received information that indicated that the provider may not be meeting requirements. We visited the provider and found that they had failed to obtain suitability checks, including a check with the Disclosure and Barring Service, for a new staff member in a timely manner. The provider has now taken appropriate action to improve their recruitment procedures to ensure that all persons working with children are appropriately vetted. The provider will be able to give parents further information about this. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).