

1255147

Bryn Melyn Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home provides care and accommodation for up to eight children who have learning disabilities. A private provider operates the home.

Inspection date: 1 July 2020

This monitoring visit

A notice restricting accommodation at the home was served following the last inspection on 26 May 2020. In addition, Ofsted issued two compliance notices in respect of safeguarding children and leadership and management. A further requirement was also made.

A monitoring visit was conducted on 1 July 2020 to evaluate whether the provider has complied with the restriction of accommodation notice and met the two compliance notices.

This visit found that the provider has complied with the restriction of accommodation notice and has met the two compliance notices as well as an additional requirement.

The manager and staff follow children's risk assessments. Senior managers have identified that risk assessments are large documents and they plan to streamline these so that staff are able to identify pertinent information more easily. Updates to risk assessments are now colour coded so these are clear to the reader. In addition, senior staff on each shift are responsible for ensuring that staff working with children are aware of any changes to the risk assessments.

The manager has ensured that all incidents and significant events have been reviewed. Debriefs with staff and children have taken place following incidents. Reflection from incidents is beginning to develop staff practice, and this learning is being used to identify ways in which incidents may have been prevented. Additionally, staff have attended training to improve their understanding of debriefs

and why they are necessary. Senior staff in the home have also received supervision training.

A comprehensive review of all incidents has assisted the manager and staff to have a sense of professional curiosity about the strategies they use to support children. This review has been carried out by the in-house psychologist and the person responsible for undertaking behaviour management training. The review has identified patterns and trends in incidents in the home and has enabled staff to make informed changes to children's routines. Consequently, the number of incidents in the home has reduced because children have a more structured day and staff have developed an awareness of specific triggers.

The manager has ensured that a partnership agreement for staff to call a parent daily is being followed. Senior staff now take responsibility for these calls. This has ensured that the information relayed to parents is consistent. In addition, the provider is changing their Wi-Fi package as they currently experience intermittent service.

The home has been decorated throughout. Professional cleaners have carried out a deep clean of the home, and a full-time cleaner is being recruited to support staff in maintaining a safe and clean home for the children who live there. Children have been involved in choosing photos for the walls, and the home now looks homelier. Blinds and curtains have been fitted, and carpets have been cleaned. An in-house occupational therapist has assessed the physical environment. A number of recommendations have been implemented following this assessment. This means that the home is more suitable to meet the needs of children who have learning disabilities and is furnished appropriately. The inspector found the home to be clean and bright and welcoming.

Senior managers have recognised that children living in the home would benefit from a multi-disciplinary clinical team and they are currently recruiting staff including an additional psychologist, an occupational therapist and a speech and language therapist. These professionals will provide staff with specialist advice to meet children's specific needs.

Children have benefited from increased staffing levels. The home is currently without a registered manager. However, while an experienced manager is being recruited there are suitable interim arrangements. Senior managers are available to offer support and have been providing increased scrutiny of the care provided to children.

The inspector found that senior managers, the manager and staff have taken prompt action to meet the shortfalls identified on 26 May 2020. However, while there has been significant progress, much of this is embryonic and consequently the restriction of accommodation will remain in place until 21 August 2020. This will allow the progress made to become embedded before any further children are admitted to the home.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
28/08/2019	Full	Good
11/03/2019	Interim	Declined in effectiveness
16/04/2018	Full	Good
05/12/2017	Full	Requires improvement to be good

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

Ofsted is aware of the challenges that COVID-19 (coronavirus) is currently posing to those we regulate. During this visit, the inspectors took into consideration the impact of any measures being taken to slow the spread of COVID-19 by the home. This has included the effect these have had on staffing arrangements.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1255147

Provision sub-type: Children's home

Registered provider: Bryn Melyn Care Limited

Registered provider address: Bryn Melyn House, 3 Hawksworth Road, Central Park, Telford, Shropshire TF2 9TU

Responsible individual: Tracy Francis

Registered manager: Post vacant

Inspector

Annemarie Parker, social care inspector

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