

Complaint about childcare provision

Ref: 205227/4478343

Date: 23 July 2020

Summary of outcome

'All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 13 March 2020 the provider notified us about an incident at the setting. We received a second notification on 19 March 2020. These notifications mean that the provider met their legal responsibility as set out in the early years foundation stage welfare requirements to notify Ofsted of a significant event. On 19 March 2020 we received concerns that this provider was not meeting some of these requirements. We discussed the information with the provider. The provider had already taken action to address the concerns. We took no further action.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).