

Complaint about childcare provision

Ref: EY330756/4479265

Date: 16 July 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 16 March 2020 Ofsted received concerns. We conducted an unannounced visit and found that there had been a breach of requirement relating to staff qualifications. However, the provider took appropriate action to meet the requirement and there is now a high proportion of suitably qualified staff working with the children. The provider will be able to give parents further information about this. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).