

Complaint about childcare provision

Ref: EY491829/4467293

Date: 15 July 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 2 March 2020 we received concerns that this provider was not meeting some of these requirements.

We carried out an unannounced visit to the premises on 14 June 2020 and found that the provider had already conducted an internal investigation and reviewed how children's medication is stored and how staff manage children's dietary requirements.

We are satisfied with the action taken by the provider. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).