

# 1272220

## **Tees-Valley Care Limited**

Monitoring visit

Inspected under the social care common inspection framework

### **Information about this children's home**

The home is registered to provide care and accommodation for up to four children who have emotional and social difficulties. The home is privately owned.

The home was registered by Ofsted on 9 May 2018. The home does not have a registered manager. The previous registered manager left the home in October 2018

**Inspection date:** 22 June 2020

### **This monitoring visit**

The purpose of this visit was to monitor the steps taken to meet two compliance notices and a notice restricting accommodation at this home. These were issued following the monitoring visit on 15 May 2020.

A new manager is now in post. She is currently applying to register with Ofsted. She has taken suitable action to meet the compliance notices set at the last inspection. The manager provides leadership for the staff team and has introduced new monitoring systems. She is now able to scrutinise care and safeguarding practice to ensure that the child living in the home receives consistent and appropriate support.

Staff have completed 'room search' training. They now understand what items to look for during room searches and ensure that they make suitable records of these searches. This means that staff are accountable for their actions and able to learn from where the child may conceal dangerous items. Staff use this information to protect the child from harm.

The policy for the use of ligatures now reflects the child's needs. The policy provides clear guidance for staff on the use of ligature cutters and when to carry these implements. This improvement reduces the potential for any unnecessary delays in staff responding to incidents of self-harm.

The manager has introduced a new format for risk assessments. This format includes clear actions for staff to follow to manage the child's current risks. Staff said that they now know how to respond to these risks and what actions they need to take. This protects the child from harm.

The manager has revised and updated the staff training matrix. This provides better managerial oversight. The manager is able to ensure that staff have the skills they need to meet children's needs.

The remaining five requirements made at the last inspection have not been monitored as part of this visit. There have been no new admissions to the home. The service has complied with the conditions of the notice restricting accommodation. Ofsted has now lifted this notice.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
12/08/2019	Interim	Sustained effectiveness
16/04/2019	Full	Requires improvement to be good
23/10/2018	Full	Requires improvement to be good
13/09/2018	Full	Inadequate

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The care planning standard is that children receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose.</p> <p>(Regulation 14 (1)(a)(b)(2)(a))</p>	21/06/2020
<p>The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety.</p> <p>The requirements are that—</p> <p>full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2.</p> <p>(Regulation 32 (1)(3)(d))</p>	21/06/2020
<p>The registered person must notify HMCI and each other relevant person without delay if—</p> <p>a child is involved in or subject to, or is suspected of being involved in or subject to sexual exploitation;</p> <p>an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious;</p> <p>there is an allegation of abuse against the home or a person working there;</p> <p>a child protection enquiry involving a child—</p>	21/6/2020

<p>is instigated; or</p> <p>concludes (in which case, the notification must include the outcome of the child protection enquiry); or</p> <p>there is any other incident relating to a child which the registered person considers to be serious.</p> <p>(Regulation 40 (4)(a)(b)(c)(d)(i)(ii)(e))</p>	
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## Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## **Children's home details**

**Unique reference number:** 1272220

**Provision sub-type:** Children's home

**Registered provider:** Tees-Valley Care Limited

**Registered provider address:** Cargo Fleet Offices, Dormor Way, South Bank,  
Middlesbrough Road, South Bank, Middlesbrough TS6 6XH

**Responsible individual:** Daniel Johns

**Registered manager:** Post vacant

## **Inspector**

Jamie Richardson, social care inspector

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