

Complaint about childcare provision

Ref: 2497735/4531700

Date: 6 July 2020

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 1 July 2020, we received concerns that this provider was not meeting some of these requirements. We carried out an unannounced visit on 3 July 2020, where we found no breaches in requirements relating to the concerns.

However, we did find that we have not been notified of the appointment of a new director, which is breach in regulations and an offence. We are satisfied that the provider will ensure this director completes the relevant forms to update Ofsted and allow appropriate checks to be completed. Therefore no further action will be taken. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).