

1234163

Jamores Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is owned and run by a private organisation. It is registered to provide care and accommodation for up to three children.

The home has been without a registered manager since May 2017.

Inspection date: 19 May 2020

This monitoring visit

A monitoring visit took place on 9 April 2020 because of concerns about how leaders make decisions to move children into the home. Three requirements were made at that inspection, two of which were issued as compliance notices. In addition, a restriction of accommodation notice was served on 15 April 2020. The purpose of this monitoring visit was to assess whether the necessary steps have been taken to meet the compliance notices, whether the remaining requirement was met and whether the provider has complied with the restriction of accommodation notice.

In accordance with Ofsted guidance on COVID-19 (coronavirus) restrictions, this inspection was undertaken remotely. Telephone discussions were held with the responsible individual, operations manager and acting manager. Various documents were emailed to the inspectors that were also considered.

Senior managers were required to review the failure to ensure that risk assessments were completed in a timely manner and were of a quality to protect children, following a child moving in. Senior managers have reviewed the failings and concluded that there were insufficient risk reduction strategies implemented following a placement review meeting. They have produced an action plan to address the shortfalls. Although some timescales are unclear, they intend to review progress on 30 June 2020.

Staff have undertaken further training on risk management and keeping good records. They are developing their understanding of child sexual exploitation and their responsibilities in keeping children safe. Managers have clear plans to discuss risk assessments with staff and check how staff apply the agreed risk reduction strategies in practice.

The compliance notice relating to regulation 12, the protection of children standard, is met.

The provider was required to review the decision-making process for admitting children, identifying any shortfalls and learning. Senior managers identified that some key people did not speak directly to the placing social worker when a child moved in, in an emergency, or insist on pertinent documents to be available prior to the child coming to stay in the home. Senior managers have rewritten the statement of purpose, taking the decision to have a 72-hour timeframe in which to plan for emergency admissions. They have introduced detailed guidance for the manager to follow in the event of an emergency referral. Senior leaders have introduced a policy specifying that the impact risk assessment now has to be countersigned by the responsible individual. There is now clear responsibility and accountability for children moving into this home.

The compliance notice relating to regulation 14, the care planning standard, is met.

The provider has complied with the restriction of accommodation notice. The period of stability has allowed the senior leaders to focus on the shortfalls and to identify the actions required. The success of those actions and the implementation of the new procedures will be tested at future inspections. The restriction of accommodation notice is lifted.

A requirement was made at the previous monitoring visit about behaviour management procedures. The person involved in a physical intervention was not being suitably debriefed about the incidents, and there was insufficient professional curiosity about the reasons for such interventions. The acting manager is now talking to staff about the incidents and assessing whether the intervention was proportionate. However, in some incidents in which the acting manager has been directly involved, senior leaders are not always reviewing this. This requirement is repeated.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
25/09/2019	Full	Requires improvement to be good
14/05/2019	Full	Inadequate
18/12/2018	Interim	Declined in effectiveness
27/06/2018	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must ensure that within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ('the authorised person') has spoken to the user about the measure. (Regulation 35 (3)(b)(i))	12/06/2020

Information about this inspection

Ofsted is aware of the challenges that COVID-19 is currently posing to those we inspect. During this visit, the inspector took into consideration the impact of any measures being taken to slow the spread of COVID-19 by the setting. This has included the effect these have had on staffing arrangements.

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1234163

Provision sub-type: Children's home

Registered provider: Jamores Limited

Registered provider address: 2 Thames Innovation Centre, Studio 52, Veridion Way, Erith DA18 4AL

Responsible individual: James Adebayo

Registered manager: Post vacant

Inspectors

Keith Riley, social care inspector

Jennie Christopher, social care inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit

<http://www.nationalarchives.gov.uk/doc/open-government-licence>, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://reports.ofsted.gov.uk/>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: <http://www.gov.uk/ofsted>

© Crown copyright 2020