

Complaint about childcare provision

Ref: EY239628/4479408

Date: 26 June 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 16 March 2020 we received concerns that this provider was not meeting some of these requirements. This included failure to notify us of a change to its governing body. Providers have a legal responsibility as set out in the early years foundation stage welfare requirements to notify Ofsted of any change. We held discussions with the provider and although they had not notified Ofsted of the change, we are satisfied that they remain suitable for registration. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).