

1234317

Care 4 Children Residential Services Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This privately-owned home provides medium-to long-term therapeutic care and accommodation for up to six children or young people who may have suffered childhood complex trauma. This trauma can be the culmination of physical, emotional, neglect, sexual or complex trauma, which may have associated risks, such as child sexual exploitation. The home offers planned placements for boys and girls aged between eight and 13 years of age.

Inspection date: 28 May 2020

This monitoring visit

At the full inspection on 3 and 4 February 2020, the inspectors found serious shortfalls in the safeguarding arrangements and in the leadership and management of the home. As a result, Ofsted issued two compliance notices under section 22 of the Care Standards Act 2000. These were in relation to Regulation 12 and Regulation 13. A condition was also imposed, identifying that the provider must give Ofsted three months' notice of their intention to admit any children.

In March 2020, the provider notified Ofsted that they wished to start operating the home in June 2020. This on-site inspection visit was conducted to consider this request and to assess the organisation's response to addressing the two compliance notices.

Since the last full inspection, the management team has developed a clear action plan for improvement. The actions taken to implement this plan have supported the provider to meet both the compliance notices. This action plan has formed the basis for reviewing and monitoring practice in the home and has resulted in a number of improvements. These include a review of all documentation, recruitment of a new staff team and the appointment of an experienced manager.

The provider has taken sufficient steps to ensure that staff can identify risks and take effective action to reduce the risk of harm. The provider has implemented additional training for staff. This includes safeguarding and behaviour management training. Furthermore, a detailed training plan is now in place to ensure the continual development of staff. This will help to ensure that staff have the necessary skills, confidence and knowledge to provide safe and effective care.

The leadership and management arrangements have improved. A new manager has been appointed and he is in the process of applying to register with Ofsted. He is an experienced manager who is suitably qualified for the role. The manager is child focused and committed to delivering and maintaining good standards of care.

The responsible individual and manager acknowledged the significant failings that have been identified previously and have worked hard to achieve their action plan to rectify this.

The provider has improved and developed both the internal and external monitoring systems to ensure that there are continuous improvements in the quality of care provided at the home.

The home environment has improved greatly and now provides children with a safe, comfortable place to live. The broken windows in the games room and in one child's bedroom have now been repaired. The fuse and electrical boxes are now secure, and the broken light switches and broken fire call points have all been replaced.

An improved induction programme has been implemented in line with the provider's response to COVID-19 (coronavirus). The online induction and training programme provides staff with a range of learning opportunities for them to learn and develop their safeguarding roles and responsibilities.

The provider has improved the staff team and recruited a number of new staff. Some of these staff hold the required qualifications, and others will be supported to achieve these within the required timeframe.

The additional requirements raised at the last inspection have not been reviewed at this visit. These will be explored at the next inspection.

The effectiveness of the actions implemented by the provider has yet to be tested as there have been no children living in this home.

The provider has notified Ofsted that they intend to accept new referrals for this service, in line with their current condition of registration. Ofsted has agreed to the provider's request to amend their conditions to permit this to happen.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
03/02/2020	Full	Inadequate
03/05/2018	Full	Good
24/01/2018	Interim	Improved effectiveness
10/10/2017	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on—</p> <ul style="list-style-type: none"> mutual respect and trust; an understanding about acceptable behaviour; and positive responses to other children and adults. <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <ul style="list-style-type: none"> that staff— meet each child's behavioural and emotional needs, as set out in the child's relevant plans; help each child to develop socially aware behaviour; encourage each child to take responsibility for the child's behaviour, in accordance with the child's age and understanding; help each child to develop and practise skills to resolve conflicts positively and without harm to anyone; communicate to each child expectations about the child's behaviour and ensure that the child understands those expectations in accordance with the child's age and understanding; help each child to understand, in a way that is appropriate according to the child's age and understanding, personal, sexual and social relationships, and how those relationships can be supportive or harmful; help each child to develop the understanding and skills to recognise or withdraw from a damaging, exploitative or harmful relationship; strive to gain each child's respect and trust; understand how children's previous experiences and present emotions can be communicated through behaviour and have 	19/06/2020

<p>the competence and skills to interpret these and develop positive relationships with children;</p> <p>are provided with supervision and support to enable them to understand and manage their own feelings and responses to the behaviour and emotions of children, and to help children to do the same;</p> <p>de-escalate confrontations with or between children, or potentially violent behaviour by children;</p> <p>understand and communicate to children that bullying is unacceptable; and</p> <p>have the skills to recognise incidents or indications of bullying and how to deal with them.</p> <p>that each child is encouraged to build and maintain positive relationships with others. (Regulation 11 (1)(a)(b)(c)(2)(a)(i)(ii)(iii)(iv)(v)(vi)(vii)(viii)(ix)(x)(xi)(xii)(xiii)(b))</p> <p>In particular, ensure that recordings are made of any direct work or recommendations following any incidents of bullying.</p>	
<p>The registered person must ensure that—</p> <p>the privacy of children is appropriately protected;</p> <p>children can access all appropriate areas of the children's home's premises; and</p> <p>any limitation placed on a child's privacy or access to any area of the home's premises—</p> <p>is intended to safeguard each child accommodated in the home;</p> <p>is necessary and proportionate;</p> <p>is kept under review and, if necessary, revised; and</p> <p>allows children as much freedom as is possible when balanced against the need to protect them and keep them safe. (Regulation 21 (a)(b)(c)(i)(ii)(iii)(iv))</p>	19/06/2020
<p>The registered person must ensure that all employees—</p> <p>undertake appropriate continuing professional development;</p> <p>receive practice-related supervision by a person with appropriate experience; and</p> <p>have their performance and fitness to perform their roles appraised at least once every year. (Regulation 33 (4)(a)(b))</p>	19/06/2020
<p>The registered person must maintain records ('case records') for each child which—</p>	19/06/2020

<p>include the information and documents listed in Schedule 3 in relation to each child;</p> <p>are kept up to date; and</p> <p>are signed and dated by the author of each entry.</p> <p>(Regulation 36 (1)(a)(b)(c))</p> <p>In particular, ensure that records are complete to give a good understanding of the lives and experiences of the children in the home and that all records are signed and dated by the author.</p>	
<p>Schedule 4 sets out the other information that the registered person must keep in relation to a children's home.</p> <p>The registered person must—</p> <p>maintain in the home the records in Schedule 4;</p> <p>ensure that the records are kept up to date. (Regulation 37 (1)(2)(a)(b))</p> <p>In particular, ensure that rotas provide the details of staff working the different shifts and are legible.</p>	19/06/2020
<p>Subject to paragraph (6), the registered person must establish a procedure for considering complaints made by or on behalf of children.</p> <p>The registered person must ensure that a record is made of any complaint, the action taken in response, and the outcome of any investigation. (Regulation 39 (3))</p> <p>In particular, ensure that complaints are fully investigated and clearly record the action taken to address and resolve the complaint.</p>	19/06/2020
<p>The registered person must complete a review of the quality of care provided for children ('a quality of care review') at least once every 6 months. (Regulation 45 (1))</p> <p>In particular, ensure that a review is completed every six months and submitted to Ofsted.</p>	19/06/2020

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1234317

Provision sub-type: Children's home

Registered provider: Care 4 Children Residential Services Limited

Registered provider address: 1 Stuart Road, Bredbury Park Industrial Estate,
Bredbury, Stockport SK6 2SR

Responsible individual: Amy Moulton

Registered manager: Post vacant

Inspector

Janine Shortman-Thomas, social care inspector

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