

Complaint about childcare provision

Ref: 319385/4527688

Date: 24 June 2020

Summary of outcome

Early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, (EYFS) which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 22 June 2020, we received a concerns that this provider was not meeting some of these requirements. We contacted the setting and were satisfied with the actions they were taking to ensure requirements will be met. This included a review of policies that cover the use of technology, use of social media, and procedures around photographs of children in the setting. They also told us they would review appropriate activities for children to improve children's understanding of cultural issues in an empathetic and appropriate way.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).