

# 1259178

## **Solid Global Limited**

Monitoring visit

Inspected under the social care common inspection framework

## **Information about this children's home**

This home may provide accommodation and therapeutic care for two children who are affected by mental ill-health. It is owned and operated by a small private company. The manager was registered with Ofsted to manage the home in October 2019.

**Inspection date:** 2 June 2020

## **This monitoring visit**

This home was judged inadequate at a full inspection on 5 and 6 June 2018. At a subsequent monitoring visit on 31 July 2018, there were no children living at the home. The home's management had made good progress and nine of 10 requirements had been met. Due to insufficient staffing levels, the responsible individual closed the home. The responsible individual agreed to notify Ofsted when they were ready for children to move in so that the regulator could assess their readiness to do so.

In July 2019, the responsible individual notified Ofsted that a new manager had been recruited and the home was ready for children to move in. A monitoring visit took place on 14 October 2019, at which the new manager met the criteria to become the home's registered manager. The management had updated all the home's records, policies and guidance in the period when the home had not had young people living there. Ofsted decided that the home was ready for children to move in.

Since the home reopened, two young people have moved in. Both young people are settled, receiving education and making progress. One young person said, 'I didn't like it here when I first moved in, but that is because it was new. Now I really like it. The staff are brilliant and are helping me prepare for independence.'

Staff feel supported by the home's management and benefit from regular supervision. One member of staff said, 'The management here believe in the staff. I have been enrolled on my level 5 diploma. This makes me feel they have faith in me and are prepared to invest in the staff.'

Staff receive a comprehensive training package. They are clear in their responsibilities to safeguard young people, and there is a clear safeguarding ethos in the home. However, the manager has not notified Ofsted about safeguarding concerns on two occasions. This hinders Ofsted's ability to monitor safeguarding practice in the home.

Staff ratios are high, and young people are supported to enjoy a range of activities. There is a clear missing protocol for staff to follow. Young people enjoy the company of staff, and there have been no episodes of children being missing from care. On one occasion, a child left the home and staff followed. The young person evaded staff but was found within minutes. However, following this incident, the home's location risk assessment was not updated. This meant that existing mitigation of local risks was ineffective.

Monthly external visits by an independent person take place. The manager has completed the home's first internal review of the quality of care, which was sent to Ofsted in a timely manner. However, feedback from young people, their families and placing authorities was not used to influence the report.

The manager has updated most of the home's records including the statement of purpose. However, this was not submitted to Ofsted within 28 days of completion. Such shortfalls affect Ofsted's ability to monitor the service effectively.

The manager and staff realise the importance of effective multi-agency working. Feedback from external professionals was consistently positive. One young person's social worker said, 'The staff are always warm and welcoming when I visit. [The young person] is making good progress in this placement, and this is a testament to the staff and the therapy provided.'

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
28/09/2018	Interim	Not judged
05/06/2018	Full	Inadequate

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The registered person must—</p> <p>keep the statement of purpose under review and, where appropriate, revise it; and</p> <p>notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16 (3)(a)(b))</p>	04/08/2020
<p>The registered person must notify HMCI and each other relevant person without delay if—</p> <p>a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation;</p> <p>an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious;</p> <p>there is an allegation of abuse against the home or a person working there;</p> <p>a child protection enquiry involving a child— is instigated; or</p> <p>concludes (in which case, the notification must include the outcome of the child protection enquiry); or</p> <p>there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(a)(b)(c)(d)(i)(ii)(e))</p>	04/08/2020
<p>The registered person must complete a review of the quality of care provided for children ('a quality of care review') at least once every 6 months.</p> <p>In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating—</p>	04/08/2020

<p>the quality of care provided for children;</p> <p>the feedback and opinions of children about the children’s home, its facilities and the quality of care they receive in it; and</p> <p>any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children.</p> <p>After completing a quality of care review, the registered person must produce a written report about the quality of care review and the actions which the registered person intends to take as a result of the quality of care review (‘the quality of care review report’).</p> <p>The registered person must—</p> <p>supply to HMCI a copy of the quality of care review report within 28 days of the date on which the quality of care review is completed; and</p> <p>make a copy of the quality of care review report available on request to a placing authority, if the placing authority is not the parent of a child accommodated in the home.</p> <p>The system referred to in paragraph (2) must provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff. (Regulation 45 (1)(2)(a)(b)(c)(3)(4)(a)(b)(5))</p>	
<p>The registered person must review the appropriateness and suitability of the location of the premises used for the purposes of the children’s home at least once in each calendar year taking into account the requirement in regulation 12(2)(c) (the protection of children standard).</p> <p>When conducting the review, the registered person must consult, and take into account the views of, each relevant person. (Regulation 46 (1)(2))</p>	<p>04/08/2020</p>

## Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Ofsted is aware of the challenges that COVID-19 (coronavirus) is currently posing to those we inspect. During this visit, the inspectors took into consideration the impact of any measures being taken to slow the spread of COVID-19 by the home. This has included the effect these have had on staffing arrangements.

## Children's home details

**Unique reference number:** 1259178

**Provision sub-type:** Children's home

**Registered provider:** Solid Global Limited

**Registered provider address:** Solid Global Limited, Suite G, Eldon House, 24 Central Square High Street Erdington, Birmingham B23 6RY

**Responsible individual:** Octovus Muchemenye

**Registered manager:** Yaw Quainoo

## Inspector

Ricky D'Arcy, social care inspector

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