

## **Complaint about childcare provision**

Ref: EY294057/4478953

Date: 19 June 2020

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 13 March 2020, we received concerns that this provider was not meeting some of these requirements. We contacted the provider by phone who had already identified a breach in requirements had occurred and took immediate action to rectify this. The provider also accepts that Ofsted had not been notified inline with requirements. We are satisfied with the action taken by the provider and therefore no further action is required.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

### **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).