

Complaint about childcare provision

Ref: EY550348/4442345

Date: 19 March 2020

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 31 January 2020, we received concerns that this provider was not meeting some of these requirements. We issued a notice to improve. This is a notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

- notify Ofsted of any significant event that may affect the nursery registration.

On 19 March 2020 the provider responded to Ofsted in writing to explain the action they had taken. The provider meets the legal requirements in the Statutory framework for the early years foundation stage. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).