

Compliance action taken for childcare provision

Ref: 2545639/4450960

Date: 10 March 2020

Summary of outcome

'All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 10 February 2020 we received concerns that this provider was not meeting some of these requirements. We have served a Notice to Improve. This is a legal notice that requires the provider to take the action below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.'

Actions needed

- keep a written record of any complaints received and their outcome by 6 April 2020.

On 3 and 4 March 2020, we received further concerns that this provider was not meeting some of these requirements the 'Statutory framework for the early years foundation stage', We have served a Welfare Requirements Notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.'

On 9 March 2020, we carried out a regulatory visit and found: members of the staff were unable to demonstrate a suitable knowledge of how to report a concern about a child in their care. Furthermore, when questioned about what they would do if they had concerns about a colleague harming children, they were unclear of their responsibility to report such matters to the Local Authority Designated Officer (LADO) and Ofsted. In addition, they could not demonstrate they had a secure up to date knowledge of child protection legislation, including the 'Prevent duty'.

On a tour of the premises it was found that a door leading into the kitchen was wedged open and children could access the cooking area. We also found that the facilities for the preparation of food were not hygienic and food was not stored in line with current hygiene requirements. There were dirty surfaces, unwashed cooking equipment, and an open waste bin in the kitchen. In addition, food was being stored uncovered and on the floor.

We observed children being offered meals and drinks. However, if children did not like the

main meal no alternatives were provided. This means children's dietary requirements were not being met and they were not being provided with a healthy balanced and nutritious meal.

Actions needed:

- ensure all staff understand the safeguarding policy and procedure and have an up-to-date knowledge of safeguarding issues so that they can identify and respond to signs of possible abuse at the earliest opportunity
- ensure all staff know how to report an allegation being made against a member of staff
- ensure all staff develop a secure knowledge and understanding of the 'Prevent duty guidance for England and Wales 2015' in order to identify children who may be at risk of being exposed to extreme behaviours or views
- implement rigorous risk assessments to ensure that the premises are fit for purpose and any potential hazards are identified. With specific regard to take steps to ensure children cannot access the kitchen
- improve staff's hygiene practices, with specific regard to the safe storage of food in the kitchen and outdoor storage area
- ensure food given to children are healthy, balanced and nutritious and alternatives are offered to children to meet their dietary needs
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On 4 May 2020 we found the provider had taken steps to ensure all staff understand the safeguarding policy and procedure and have an up-to-date knowledge of safeguarding issues so that they can identify and respond to signs of possible abuse at the earliest opportunity. This includes staff knowing how to report an allegation being made against a member of staff. Furthermore, managers had ensured all staff have a secure knowledge and understanding of the 'Prevent duty guidance for England and Wales 2015' in order to identify children who may be at risk of being exposed to extreme behaviours or views.

Risk assessments to ensure that the premises are fit for purpose were in place and any potential hazards are identified and addressed. Children no longer have access to the kitchen. Hygiene practices, with specific regard to the safe storage of food in the kitchen

and outdoor storage area have been improved. The menu offered to children had been changed to ensure the foods given to children are healthy, balanced and nutritious and alternatives are offered to children to meet their dietary needs.

Finally, a written record of any complaints received and their outcome is being kept.

The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.