

Complaint about childcare provision

Ref: 118110/4459141

Date: 15 May 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 1 February 2020 we received concerns that this provider was not meeting some of these requirements. We have served a Notice to improve.

This is a legal notice that requires the provider to take the actions below by 3 April 2020.

ensure that equipment and activities are organised in a way that meets the needs of children and supports them to be engaged and interested in their play and learning

implement effective procedures to improve the deployment of staff to meet the needs of all children and ensure they are supervised appropriately, particularly during routine transition times

improve the supervision arrangements for staff to help improve their personal effectiveness and teaching.

The provider will be able to give parents further information about this.

The provider took suitable action to meet these requirements.

The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).

