

1221357

Registered provider: Hexagon Care Services Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is one of a number owned and managed by a private organisation. The home provides care and accommodation for up to four children who may have emotional and behavioural difficulties.

The manager registered with Ofsted in February 2020.

Inspection date: 5 March 2020

Date of last inspection: 18 June 2019

Judgement at last inspection: Good

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection. At the interim inspection, Ofsted judges that it has improved effectiveness.

There are currently four young people resident within the home. Since the last inspection two young people have left the home and two young people have joined the group.

Transitions out of the home are well managed. Outreach support was kept in place for a young person who left the home, which has really supported their new placement. A recent new admission was completed very quickly, with limited lead-in time for the young person and no contact between the staff in the home and the young person's previous placement. While the placement has made a good start, this was a missed opportunity to gather relevant and important information.

Other young people make steady progress in placement. One young person is studying at college and looking to apply for a driving licence to promote their independence in early adult-hood. The home makes suitable arrangements for young people to learn life skills, suitable to their age and understanding.

The provider has completed the requirements from the last inspection and the majority of the recommendations. While looked after child reviews are now occurring within time scale for young people, the records from the meeting are not filed in the home in a timely manner. This means that young people and their key staff cannot check what was agreed and their part in the completion of the actions.

The home's manager recently registered with Ofsted and the leadership team now have additional time off rota to address management tasks in the home. This enables the senior staff to keep a close oversight of practice within the home and their ambition for the home is clearly evident.

An external complaint regarding the home was suitably addressed by the home and learning points regarding communication with external parties have been addressed. This helps the home to continue to work in partnership with statutory agencies that visit the home to keep the young people safe.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
18/06/2019	Full	Good
21/01/2019	Full	Requires improvement to be good
13/12/2017	Full	Good
25/01/2017	Full	Good

What does the children's home need to do to improve? Recommendations

- Registered persons must ensure there are procedures in place for welcoming and introducing each child to the home, and that they are sensitive to the needs of the child at the time of arrival. A warm welcome and introduction to the home is an entitlement for all children whether they are admitted in a planned way or in an emergency. Where possible other children and young people should be supported to contribute to the design of the welcome and introduction and where appropriate the welcome itself. ('Guide to the Children's Homes Regulations', page 57 paragraph 11.7).
- Children should be actively encouraged to read their records and to add further information to them. They should be regularly reminded of their rights to see information kept about them and be given information about how they might be supported to access their records in later life. ('Guide to the Children's Homes Regulations', page 62, paragraph 14.6).

Information about this inspection

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1221357

Provision sub-type: Children's home

Registered provider: Hexagon Care Services Limited

Registered provider address: 1 Tustin Court, Port Way, Ashton-on- Ribble,
Preston PR2 2YQ

Responsible individual: Jeanette Swift

Registered manager: Melanie Black

Inspector

Karen Forster, Regulatory Inspection Manager

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