

Complaint about childcare provision

Ref: EY446403/4468213

Date: 6 April 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 3 March 2020 the provider notified Ofsted of an incident which raised concerns about the suitability of a household member. The notification means that the provider met their legal responsibility as set out in the early years foundation stage welfare requirements to notify Ofsted of any allegations. We visited the premises and issued a notice to improve that requires the provider to complete the action below. The provider will be able to give parents further information about this.

Action to be completed by 31 March 2020

take all reasonable steps to ensure children are not exposed to risks; this includes identifying aspects of the environment that need to be checked on a regular basis and how the risk will be removed or minimised.

The provider has completed the action and remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).