

# 1234432

Registered provider: Lytham Care Limited

Interim inspection

Inspected under the social care common inspection framework

## **Information about this children's home**

A private company owns this home. The home is registered to provide care and accommodation for up to two young people who may have emotional and/or behavioural difficulties.

The current manager was registered with Ofsted in June 2016.

**Inspection date:** 11 March 2020

**Date of last inspection:** 3 July 2019

**Judgement at last inspection:** requires improvement to be good

**Enforcement action since last inspection:** none

## This inspection

### **The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection**

This home required improvement to be good at the last full inspection. At the interim inspection, Ofsted judges that it has improved effectiveness.

The home has met and addressed the requirements and recommendations from the last inspection. Young people are attending school or alternative educational provision more regularly and making progress in relation to their starting points. Young people are attending their routine health appointments with improved support and encouragement from staff. The recording of risk assessments and placement plans has improved, and staff are now receiving practice-related supervision more often to support their performance and practice.

There have been no placement breakdowns, disruptions or failures since the last inspection. One young person has left the home due to issues related to his safety and well-being. This was a planned move to an out of area placement that was better suited to meet his specific needs. Another young person was subsequently admitted. This young person experienced a planned transition and has settled in comfortably at the home. A young person reported, 'There's no worries in this house. I like it here. I wouldn't want to move on from this house, to be honest. It's not a family, but it has nice people. Staff have all got their individual boss personalities. I'd say it's better than good.'

Young people make good progress in relation to their starting points across all aspects of their development. Young people experience positive relationships with staff and each other. Young people enjoy living at the home. They are kept safe and feel safe. As a result, young people have a strong sense of personal safety.

There have been some staff changes since the last inspection. Consequently, new staff have been recruited to ensure that there are sufficient numbers of suitably trained and experienced staff to meet the specific needs and numbers of young people at the home. The home employs a qualified and experienced registered manager to ensure that the home is managed efficiently and effectively.

The manager reviews the quality of young people's care and ensures that their needs are consistently met. She has produced a quality of care review that covers the previous six months. However, the report produced lacks detailed evaluation. The next scheduled report is now due to be submitted to Ofsted out of timescale. A requirement is made in respect of this issue.

Staff work closely with external agencies to ensure that young people benefit from the best possible help and all-round support. Staff promote family time to ensure that young people sustain their familiar relationships with the people who are most important to them. A young person reported, 'It doesn't feel like I'm in care. I've had more opportunities here. There was a point when I wasn't going to college or doing anything. They never gave up, so I just started going. It's warm, funny and I'd just say it's caring. Everyone here cares.'

Young people are protected from abuse and all other forms of significant harm. Staff have a good understanding of their safeguarding roles and responsibilities. They have a good understanding of young people's specific needs and emerging vulnerabilities and take appropriate action to address them. There has been a reduction in the frequency where young people have gone missing. When young people have gone missing, staff follow the home's procedures and work effectively with the police to locate young people quickly to secure their safe return.

There have been no complaints and only the one restraint since the last inspection. Significant events are reported to the appropriate authorities promptly to ensure that young people are supported and protected from harm.

## Recent inspection history

<b>Inspection date</b>	<b>Inspection type</b>	<b>Inspection judgement</b>
03/07/2019	Full	Requires improvement to be good
20/09/2018	Full	Requires improvement to be good
15/02/2018	Interim	Sustained effectiveness
17/05/2017	Full	Good

## What does the children’s home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children’s Homes (England) Regulations 2015 and the ‘Guide to the children’s homes regulations including the quality standards’. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The registered person must complete a review of the quality of care provided for children (“a quality of care review”) at least once every 6 months.</p> <p>In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating—</p> <p>the quality of care provided for children;</p> <p>the feedback and opinions of children about the children’s home, its facilities and the quality of care they receive in it; and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children.</p> <p>After completing a quality of care review, the registered person must produce a written report about the quality of care review and the actions which the registered person intends to take as a result of the quality of care review (“the quality of care review report”).</p> <p>The registered person must—</p> <p>supply to HMCI a copy of the quality of care review report within 28 days of the date on which the quality of care review is completed; and make a copy of the quality of care review report available on request to a placing authority, if the placing authority is not the parent of a child accommodated in the home.</p> <p>The system referred to in paragraph (2) must provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff.</p> <p>(Regulation 45 (1)(2)(a)(b)(c)(3)(4)(a)(b) and (5))</p>	<p>08/04/2020</p>

### Recommendations

- The registered person must demonstrate every effort to achieve continuity of staffing so that children’s attachments are not overly disrupted, including ensuring that the employment of any temporary staff will not prevent children from

receiving the continuity of care that they need (regulation 31(1)). ('Guide to the children homes regulations, including the quality standards', page 51, paragraph 10.1).

## **Information about this inspection**

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

## Children's home details

**Unique reference number:** 1234432

**Provision sub-type:** Children's home

**Registered provider:** Lytham Care Ltd

**Registered provider address:** 400 Longmoor Lane, Fazakerly, Liverpool L9 9DB

**Responsible individual:** Pamela Constance

**Registered manager:** Rosario Geraghty

## Inspector

Anthony Kyem, Social Care Inspector

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