

Complaint about childcare provision

Ref: EY465245/4464683

Date: 16 March 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 27 February 2020, we received concerns that the provider was not meeting some of these requirements. We conducted an unannounced visit on 12 March 2020. We found that the provider had already implemented changes to their processes to address the issues that had been raised. We were satisfied that they were meeting the requirements. We took no further action. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).