

# 1264286

Registered provider: Platform Childcare Limited

Interim inspection

Inspected under the social care common inspection framework

## **Information about this children's home**

The home provides care for up to four children who present with challenging complex behaviours. The manager was registered with Ofsted in November 2018.

**Inspection date:** 27 February 2020

**Date of last inspection:** 9 May 2019

**Judgement at last inspection:** good

**Enforcement action since last inspection:** none

## **This inspection**

### **The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection**

This home was judged good at the last full inspection. At the interim inspection, Ofsted judges that it has improved effectiveness.

Children make good progress in this stable, nurturing and happy environment. During this inspection, the strong and trusting relationships that the children have with the staff were evident. A social worker said, 'The staff understand the child well. Really good relationships have been built. He is doing so well in their care. The staff are excellent role models. I'm really impressed with the home.'

The manager and staff have high aspirations for the children. Children are encouraged to be ambitious. A child who previously did not engage with education is planning to go to college after taking their GCSE exams this year. When children display periods of low motivation, the manager is proactive and works in partnership with other professionals to resolve any problems. The staff support the children to reach their full potential.

All the children have detailed individual risk assessments. These are comprehensive and regularly updated. The manager ensures that the staff are aware of any changes in the children's behaviours by recording in the child's daily records and discussing in staff meetings. This means that the staff are aware of any new guidance to reduce risks further.

The dedicated staff spend individual time with the children and get to know them well. The staff recognise any changes in behaviour and are skilful at de-escalating incidents. There have been three physical interventions since the last inspection. Following each incident, the manager ensures that the view of the child is obtained and that the staff are debriefed. This enables the children to reflect on their behaviour and the staff to develop strategies to reduce the likelihood of further incidents.

The children progress greatly because of the vast range of experiences offered to them. The staff support them to engage in activities of their choice and encourage them to embrace hobbies. These hobbies include attending the local gym, boxing club and dance classes. These activities improve the children's confidence and help them to develop their social skills.

Regularly held children's meetings ensure that time is spent gaining the children's views and making plans for the week. The staff encourage the children to discuss any issues or problems that they may have, and complaints forms are available around the home. Since the last inspection, two complaints have been made. Both have been fully investigated and the child was updated throughout. Including children in the process ensures that they are listened to and that their opinions are respected.

Transitions into the home are well planned. Prior to an admission, the manager considers all information available alongside the needs of the children who already live at the home. A social worker of a newly admitted child said, 'My child visited before moving in and she said that she had a good feeling about the home. The staff made a real effort. When the child moved in, the other children welcomed her with a card that they had written themselves.' Thoughtful planning has resulted in the child quickly settling into their new home.

The staff benefit from good training and they are well supported by the manager and the deputy manager. All the staff receive regular supervision that now includes a more detailed discussion about their own personal development. This ensures that staff feel valued in their roles.

Internal monitoring systems review and evaluate the quality of care. The manager regularly undertakes a review of the practice at the home. The monitoring reports are detailed, contain feedback from the children and are a useful tool for development. However, not all the reports have been submitted to Ofsted. This prevents effective monitoring of the home by Ofsted.

The manager has met the four requirements and one recommendation set at the last inspection.

## Recent inspection history

<b>Inspection date</b>	<b>Inspection type</b>	<b>Inspection judgement</b>
09/05/2019	Full	Good
12/12/2018	Interim	Sustained effectiveness
14/05/2018	Full	Requires improvement to be good

## What does the children’s home need to do to improve? Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children’s Homes (England) Regulations 2015 and the ‘Guide to the children’s homes regulations including the quality standards’. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The registered person must complete a review of the quality of care provided for children (‘a quality of care review’) at least once every 6 months.</p> <p>The registered person must—</p> <p>supply to HMCI a copy of the quality of care review report within 28 days of the date on which the quality of care review is completed. (Regulation 45(1)(4)(a))</p>	<p>10/04/2020</p>

## Information about this inspection

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the ‘Social care common inspection framework’. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children’s Homes (England) Regulations 2015 and the ‘Guide to the children’s homes regulations including the quality standards’.

## Children's home details

**Unique reference number:** 1264286

**Provision sub-type:** children's home

**Registered provider:** Platform Childcare Limited

**Registered provider address:** Suite 33 Anglesey Business Centre, Anglesey Road, Burton-on-Trent, Staffordshire DE14 3NT

**Responsible individual:** Zamir Lal

**Registered manager:** Levi Taylor

## Inspector

Lynne Drage, Social Care Inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email [enquiries@ofsted.gov.uk](mailto:enquiries@ofsted.gov.uk).

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit <http://www.nationalarchives.gov.uk/doc/open-government-licence>, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: [psi@nationalarchives.gsi.gov.uk](mailto:psi@nationalarchives.gsi.gov.uk).

This publication is available at <http://reports.ofsted.gov.uk/>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate  
Store Street  
Manchester  
M1 2WD

T: 0300 123 1231  
Textphone: 0161 618 8524  
E: [enquiries@ofsted.gov.uk](mailto:enquiries@ofsted.gov.uk)  
W: <http://www.gov.uk/ofsted>

© Crown copyright 2020