

Complaint about childcare provision

Ref: EY535564/4456354

Date: 12 March 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage' (EYFS), which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2 If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 14 February 2020, we received information that raised concerns that the provider was not meeting some of these requirements. We visited on 10 March 2020. We found that there had been a breach of requirements, but the provider had already taken action to put matters right. We were satisfied with the action taken to ensure requirements were met. We also found that the provider had failed to inform Ofsted of all significant events. This means they had not met their legal duty to notify Ofsted within the prescribed timescales, as set out in the EYFS. We discussed this with the provider during the visit and they now understand their responsibilities in this area.

The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).