

1255147

Bryn Melyn Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The service is owned by a private company. The home is registered to accommodate eight children. There were two children in placement at the time of the visit. There is currently no registered manager in post.

Inspection date: 13 February 2020

This monitoring visit

Ofsted undertook a monitoring visit to the home on 14 January 2020. This was in response to concerns raised in two complaints. During the monitoring visit, the inspector found significant failings in the leadership and management of the home. These had compromised young people's safety. Two compliance notices were issued under regulation 12 and regulation 13 in addition to a notice restricting accommodation.

Ofsted undertook a further monitoring visit on 13 February 2020 to monitor compliance with these notices. The provider has complied with the notice restricting accommodation. No other young people have moved in. However, the provider has not taken sufficient action to address the steps outlined in the compliance notices.

The manager continues to regularly cover shifts. As a result, she is unable to ensure sufficient management oversight of the home or make the required changes to the quality of care provided. A further compliance notice has been issued to address this shortfall.

The provider has failed to take effective action to address the concerns about the skill mix of care staff. This means that on some shifts, staff lack the required experience and skills.

Risk management strategies identified in young people's risk assessments are not clear. This particularly relates to a lack of clarity regarding the supervision arrangements for young people who are at risk of harming themselves. A further

compliance notice has been issued under regulation 12 to address this shortfall.

Staff do not receive supervision in line with the company's policy. This does not ensure that there is sufficient monitoring and review of staff practice or that new staff are supported in their roles. However, staff have now received training in 'self-harm'.

The notice restricting accommodation remains in place.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
28/08/2019	Full	Good
11/03/2019	Interim	Declined in effectiveness
16/04/2018	Full	Good
05/12/2017	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>*assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child. (Regulation 12 (2)(a)(i))</p>	30/03/2020
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—</p> <p>helps children aspire to fulfil their potential; and</p> <p>promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>ensure that the staff work as a team where appropriate;</p> <p>ensure that staff have the experience, qualifications and skills to meet the needs of each child;</p> <p>*ensure that the home has sufficient staff to provide care for each child;</p> <p>*ensure that the home's workforce provides continuity of care to each child; and</p> <p>*use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b)(2)(b)(c)(d)(e)(h))</p>	30/03/2020
<p>The registered person must ensure that all employees receive practice-related supervision by a person with appropriate experience. (Regulation 33 (4)(b))</p>	30/03/2020

*These requirements are subject to a compliance notice.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1255147

Provision sub-type: Children's home

Registered provider: Bryn Melyn Care Limited

Registered provider address: Edward James House, Hadley, Telford TF1 6QJ

Responsible individual: Mark O'Donnell

Registered manager: Post vacant

Inspector

Sarah Billett, social care inspector

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