

Complaint about childcare provision

Ref: EY446987/4330073

Date: 5 February 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 12 September 2019 and 7 October 2019, we received concerns that this provider was not meeting some of these requirements. On 21 January 2020, we carried out an unannounced visit to the provider to assess whether the provider was meeting the requirements.

We found that the provider had failed to notify us of a significant event which may affect their suitability to remain registered. It is an offence for a provider not to notify us of relevant significant events without a reasonable excuse within 14 days of the event occurring. We will take this into consideration if the provider commits an offence again in the future. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).