

Complaint about childcare provision

Ref: EY554638/4459810

Date: 9 March 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 20 February 2020, we received concerns that this provider was not meeting some of these requirements. During our enquiries we found that the provider had failed to notify Ofsted of a change to the nominated individual within the required 14 days. The provider has since completed this process and no further action has been taken by Ofsted. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).