

## **Complaint about childcare provision**

Ref: EY425119/4455262

Date: 4 March 2020

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, (EYFS) which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 14 February 2020, we received concerns that this provider was not meeting some of these requirements. We conducted an unannounced visit on 4 March 2020. Although not part of the original concerns, we found that the nursery had had several changes of manager which had not been notified to Ofsted.

### **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).