

1237027

Registered provider: Jamores Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This is a privately owned home for three children and young people who have emotional and/or behavioural needs, and/or a mental disorder, and/or a learning disability. The provider has three other children's homes registered with Ofsted.

Inspection date: 4 February 2020

Date of last inspection: 25 June 2019

Judgement at last inspection: good

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection. At this interim inspection, Ofsted judges that it has improved effectiveness.

Children and young people are positive about their experiences at the home and feel they are making progress. They enjoy working with staff and have good relationships with them. Children and young people feel safe, lead healthy lives and are encouraged to take their education seriously. They have fun and are working towards developing practical life skills.

The home's last inspection highlighted a number of shortfalls. All of these have been resolved. The home has undergone a programme of maintenance. There is new flooring in the kitchen and the bedrooms have been repainted. One bedroom, however, did not have net curtains or blinds on the window. This compromised the privacy of the young person occupying this room. Managers are considering using frosting on the windows, as the young person has previously removed the net curtains.

Managers have devised a development plan and are in the process of finalising the document to then share with staff. At the previous inspection, some staff lacked a good understanding of the action to take in the event of an allegation being made against a member of staff. Managers have since held regular discussions in team meetings and in individual supervision meetings with a focus on responding to allegations. Staff are now familiar with the home's procedures for managing allegations.

The home does not always notify Ofsted when serious incidents occur in the home. This relates to an incident when the police were called to the home and a young person was arrested. In this incident, records indicated that staff intervened physically to prevent the young person's destruction of property. Staff's actions were measured and appropriate. However, incident records do not describe staff's intervention as a form of restraint. Managers are to review physical intervention protocols and offer staff clear guidance about the recording of such incidents.

Managers' vetting practices of new staff are now thorough. Staff personnel files evidence full vetting and recruitment information. The recruitment of staff has been successful. Staff appraisals are now up to date and conducted at appropriate intervals.

The children's guide and complaints procedures have been revised. These documents are now informative and child-friendly. The information is now easy to read with useful, accurate details.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
25/06/2019	Full	Good
04/02/2019	Interim	Sustained effectiveness
30/05/2018	Full	Requires improvement to be good
02/10/2017	Full	Requires improvement to be good

What does the children’s home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children’s Homes (England) Regulations 2015 and the ‘Guide to the children’s homes regulations including the quality standards’. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The quality and purpose of care standard is that children receive care from staff who—</p> <p>understand the children’s home’s overall aims and the outcomes it seeks to achieve for children;</p> <p>use this understanding to deliver care that meets children’s needs and supports them to fulfil their potential.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>ensure that the premises used for the purposes of the home are designed and furnished so as to—</p> <p>meet the needs of each child; and</p> <p>enable each child to participate in the daily life of the home. (Regulation 6 (1)(a)(b)(2)(c)(i)(ii))</p> <p>In particular, ensure that bedroom windows are appropriately covered to protect children’s privacy.</p>	01/05/2020
<p>The registered person must notify HMCI and each other relevant person without delay if—</p> <p>a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation;</p> <p>an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious;</p> <p>there is an allegation of abuse against the home or a person working there;</p> <p>a child protection enquiry involving a child—</p> <p>is instigated; or</p>	01/04/2020

concludes (in which case, the notification must include the outcome of the child protection enquiry); or

there is any other incident relating to a child which the registered person considers to be serious.
(Regulation 40 (4)(a)(b)(c)(d)(i)(ii)(e))

Recommendations

- Records of restraint must be kept and should enable the registered person and staff to review the use of control, discipline and restraint to identify effective practice and respond where any issues or trends of concern emerge. The review should provide the opportunity for amending practice to ensure it meets the needs of each child. ('Guide to the children's homes regulations including the quality standards', page 49, paragraph 9.59)

Information about this inspection

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1237027

Provision sub-type: Children's home

Registered provider: Jamores Limited

Registered provider address: Thames Innovation Centre, 2 Veridion Way, Erith
DA18 4AL

Responsible individual: James Adebayo

Registered manager: Ebunoluwa Ajakaye

Inspector

Sandra Jacobs-Walls, Social Care Inspector

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