

Complaint about childcare provision

Ref: 135013/4444537

Date: 1 March 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2.

If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

The provider made a notification to Ofsted which means that the provider met their legal responsibility as set out in the early years foundation stage to notify Ofsted of any significant event.

We contacted the provider on the 27th February 2020 to discuss the matter.

We found the provider to have taken prompt appropriate steps to ensure staff know how to manage children's behaviour effectively and safeguarding procedures are understood.

EYRI is satisfied with the actions taken by the provider to meet the welfare requirements and therefore it was not necessary for Ofsted to take any further action.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).