

SC457553

Registered provider: Cambian Childcare Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This children's home is part of a large national provision and is located in a rural setting. The home is registered to provide care and accommodation for up to two young people who have emotional needs.

Inspection date: 12 February 2020

Date of last inspection: 19 June 2019

Judgement at last inspection: good

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection.
At the interim inspection, Ofsted judges that it has sustained effectiveness.

Due to the registered manager being away from the home temporarily, a second manager was appointed to cover this period of time. The new manager, who also manages a neighbouring children's home within the same organisation, registered with Ofsted in October 2019. She works hard to achieve good care for the young people. Together, both managers completed a thorough handover to help the new manager get to know the young people and their needs, and to minimise disruption for them.

Since the previous inspection, one young person, in accordance with his plan, left the home to live in semi-independent accommodation and another young person moved in. Although the admissions process involved the manager visiting the young person and making relevant enquiries, the social worker for the young person living in the home was not consulted by the previous registered manager. However, no concerns have resulted in relation to the matching of the young people. The new young person is settling in and starting to build relationships with the manager and staff. The manager is developing a good understanding of their needs and how to meet them. The other young person, who has been resident for more than two years, has cemented trusting relationships with staff and confides in them about personal struggles. The manager is working closely with their family, to help consolidate moving-on plans for the young person's future.

The manager and staff have good working relationships with families and professionals. The team prioritises young people's needs, and their views are listened to and acted on. When complaints or allegations are made, the manager looks into them properly and communicates the outcome appropriately.

Staff have not used physical intervention and they put their training into practice by preventing situations from escalating, where possible. Staff have clear instructions to follow should a young person go missing, and staff record actions appropriately.

The young people's planning documents are generic in parts and need to be updated, so that they are meaningful, show how young people have progressed, and what support is needed to help them meet new targets. Young people do not have a copy of their own child-friendly plan but some may benefit from this. Young people's perception of their identity and background is not sufficiently documented. This was a recommendation at the last inspection. Other requirements made are now met.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
19/06/2019	Full	Good
18/10/2018	Full	Requires improvement to be good
11/12/2017	Full	Good
07/02/2017	Interim	Declined in effectiveness

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The quality and purpose of care standard is that children receive care from staff who—</p> <p>understand the children's home's overall aims and the outcomes it seeks to achieve for children;</p> <p>use this understanding to deliver care that meets children's needs and supports them to fulfil their potential.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>ensure that staff—</p> <p>provide personalised care that meets each child's needs, as recorded in the child's relevant plans, taking account of the child's background. (Regulation 6 (1)(a)(b)(2)(b)(iv))</p> <p>In particular:</p> <ul style="list-style-type: none"> ■ ensure that young people's planning documents are updated, state their needs specifically and how they will be achieved ■ include young people's perception of their identity and background in planning documentation ■ discuss with young people about whether they would like their own child-friendly plan in writing ■ consult with social workers of young people already living in the home before a new young person moves in. 	19/03/2020

Information about this inspection

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: SC457553

Provision sub-type: Children's home

Registered provider: Cambian Childcare Limited

Registered provider address: Metropolitan House, 3 Darkes Road, Potters Bar
EN6 1AG

Responsible individual: Victoria Elworthy

Registered manager: Emma Dymond

Inspector

Sarah Canto, Social Care Inspector

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